



ELODIZ

QUALITY POLICY STATEMENT

We at **ELODIZ Ltd** recognise that our customers' requirements for the quality and reliability of our products and services are of paramount importance. We are committed to sustain and enhance the satisfaction of our customers and all interested parties by operating practices and procedures, which ensure that these requirements are achieved. These practices and procedures are documented and maintained through our Quality Management System, which is continually review and adjusted if necessary.

Our Vision

To be regarded as the world's leading analytical device and service provider by our customers, industry peers and other interested parties.

Our Mission

To continuously exceed the high standards of quality and service demanded by our customers by producing Spectroscopy tools that are user friendly, safe and widely applicable. To achieve this all ELODIZ personnel must understand and work towards the following objectives:

Customers

- Identify and understand our customers' requirements and ensure we can meet them.
- Maintain good working relationship with customers.
- Manufacture products of consistent quality.
- Encourage customer feedback to help improve performance and service.

Internal Systems

- Understand and manage our processes to ensure they are performed effectively and safely.
- Sustain quality excellence through the management of risks and the continual improvement of processes and services.
- Maintain Quality Management System that complies with the requirements of ISO 9001:2015 and other applicable legislative and regulatory standards.

Personnel

- Employ and retain a skilled workforce who share the Company's vision.
- Provide a safe working environment.
- Provide training and engage with personnel to help identify opportunities for improvement.

Suppliers

- Only use reliable and competent suppliers who share our commitment to customer satisfaction.
- Maintain close relationship with key suppliers for our mutual benefit.

The Management of **ELODIZ Ltd** will ensure this policy and objectives are appropriate to the purpose and context of the Company and support its strategic direction. They will also ensure that the Quality Policy Statement is communicated, understood, implemented and maintained at all levels of the Company. The Statement shall be reviewed annually to guarantee that it is current, suitable and relevant to the Company's business activities.

Dr Enrique Lozano Diz
Managing Director of ELODIZ Ltd

Dated: 14 May 2021